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HAMPSTEAD AREA WATER COMPANY

Permanent Rate Proceeding

Order Suspending Proposed Tariff Revisions for a Permanent Rate Increase And Establishing a Prehearing Conference

<u>ORDER NO. 24,879</u>

July 25, 2008

Hampstead Area Water Company, Inc. (HAWC) provides water service to approximately 2,800 customers in the Southern New Hampshire Communities of Atkinson, Chester, Danville, East Kingston, Fremont, Hampstead, Kingston, Nottingham, Plaistow, Salem, and Sandown. On April 28, 2008, HAWC filed a notice of intent to file rate schedules. On June 25, 2008, HAWC filed its schedules along with supporting testimony for an increase in permanent rates for all of its current franchises. HAWC proposes to increase its annual revenue by \$167,193, or by 13.77%. HAWC states that its currently effective rates do not allow it to earn its last allowed rate of return of 6.28%. HAWC states its overall rate of return for the year ending 2007 was 4.81% and thus it needs a 13.77% increase to raise its overall rate of return to 6.28%.

HAWC states the rate increase is needed because it has financed three projects, consisting of a hydrology study, a new billing software system, and the acquisition of three vehicles. It states the hydrology study is ongoing, the software system went into service in 2007, and two of the three vehicles are in service. HAWC has had additions to its rate base, increases in its operating and maintenance expenses, and it seeks a 9.75% return on equity. In order to improve cash flow, HAWC is proposing to change to a monthly billing cycle. HAWC states that if the proposed revenue is approved, the average annual amount for a residential customer will increase

from \$424.92 to \$483.42, which is an annual increase of \$58.50 or 13.77%. HAWC proposes no increase to its fire protection rates.

The filing raises, inter alia, issues related to RSA 378 and the justness and reasonableness of rates, fares, and charges; issues regarding operation and maintenance costs and rate of return; the efficacy of instituting monthly billing; HAWC's proposed rate base additions; leaving fire protection rates at current levels; and its proposed return on equity. A full investigation is necessary to determine whether the proposed increase is in the public good and these and other issues will be addressed in the permanent rate proceeding.

Based upon the foregoing, it is hereby

ORDERED, that Hampstead Area Water Company's proposed Eighth Revised Page 19 issued in lieu of Seventh revised Page 19 be and hereby is suspended pending the Commission's investigation prior to rendering a final order in this proceeding; and it is

FURTHER ORDERED, that pursuant to N.H. Admin. Rule Puc 203.15, a prehearing conference be held before the Commission located at 21 South Fruit Street Suite 10, Concord, New Hampshire on September 3, 2008 at 10:00 a.m. at which each party will provide a preliminary summary of its position with regard to the filing; and it is

FURTHER ORDERED, that, immediately following the Prehearing Conference,
HAWC, Staff, and any Intervenors hold a Technical Session to review the filing and allow
HAWC to provide any updates or amendments to its filing; and it is

FURTHER ORDERED, that pursuant to N.H. Admin. Rule Puc 203.12, HAWC shall notify all persons desiring to be heard at this hearing by publishing a copy of this Order of Notice no later than August 1, 2008, in a newspaper with general circulation in those portions of the

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state in which operations are conducted, publication to be documented by affidavit filed with the Commission on or before September 3, 2008; and it is

FURTHER ORDERED, that pursuant to N.H. Admin. Rules Puc 203.17, any party seeking to intervene in the proceeding shall submit to the Commission seven copies of a Petition to Intervene with copies sent to HAWC and the Office of Consumer Advocate on or before August 29, 2008 such Petition stating the facts demonstrating how its rights, duties, privileges, immunities or other substantial interests may be affected by the proceeding, as required by N.H. Admin. Rule Puc 203.17 and RSA 541-A:32,I(b); and it is

FURTHER ORDERED, that any party objecting to a Petition to Intervene make said Objection on or before September 3, 2008.

By order of the Public Utilities Commission of New Hampshire this twenty-fifth day of July, 2008.

Thomas B. Getz Chairman

Graham Morrison
Commissioner

Clifton C. Below Commissioner

Attested by:

Debra A. Howland

Executive Director & Secretary

ROBERT LEVINE HAMPSTEAD AREA WATER COMPANY 54 SAWYER AVE ATKINSON NH 03811

STEPHEN P ST CYR STEPHEN P ST CYR & ASSOC 17 SKY OAKS DR BIDDEFORD ME 04005

JOHN SULLIVAN LEWIS BUILDERS 54 SAWYER AVE ATKINSON NH 03811

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FILING INSTRUCTIONS: PURSUANT TO N.H. ADMIN RULE PUC 203.02(a),

WITH THE EXCEPTION OF DISCOVERY, FILE 7 COPIES (INCLUDING COVER LETTER) TO:

DEBRA A HOWLAND EXEC DIRECTOR & SECRETARY NHPUC 21 SOUTH FRUIT STREET, SUITE 10 CONCORD NH 03301-2429

PURSUANT TO N.H. ADMIN RULE 203.09 (d), FILE DISCOVERY

DIRECTLY WITH THE FOLLOWING STAFF

RATHER THAN WITH THE EXECUTIVE DIRECTOR

LIBRARIAN NHPUC 21 SOUTH FRUIT ST, SUITE 10 CONCORD NH 03301-2429

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BULK MATERIALS:

Upon request, Staff may waive receipt of some of its multiple copies of bulk materials filed as data responses. Staff cannot waive other parties' right to receive bulk materials.

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DISCOVERY

PURSUANT TO N.H. ADMIN RULE 203.09 (d), FILE DISCOVERY

DIRECTLY WITH THE FOLLOWING STAFF

RATHER THAN WITH THE EXECUTIVE DIRECTOR

AMANDA NOONAN CONSUMER AFFAIRS DIRECTOR NHPUC 21 SOUTH FRUIT ST, SUITE 10 CONCORD NH 03301-2429

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